COLOR MATCHING SUPPORT PROCEDURES NO PAINT FORMULA - NEW COLOR

NO FORMULA FOUND



REQUEST SUBMISSION THROUGH ONLINE PLATFORM

CARCOLOR PROGRAM AND
DATABASE VERSION, CAR MAKE & MODEL,
MANUFACTURING YEAR, COLOR CODE,
COLOR NAME, SYSTEM

WITHIN 2 BUSINESS DAYS

MASTER PROCUREMENT

COMPETITIVE COLOR SAMPLE OR SPRAY APPLICATION PANEL

WITHIN 7 BUSINESS DAYS

FORMULA PREPARATION

SHIPPING TO CUSTOMER

COLOR DATABASE UPDATED WITH NEW FORMULA

NEW FORMULA
ADDED TO DATABASE

COLORBOX
UPDATED WITH
NEW COLOR CHIP

SUBJECT TO NOVOL DECISION

ACCEPTANCE

NO FORMULA OR COLOR SAMPLE

WITHIN 2 BUSINESS DAYS

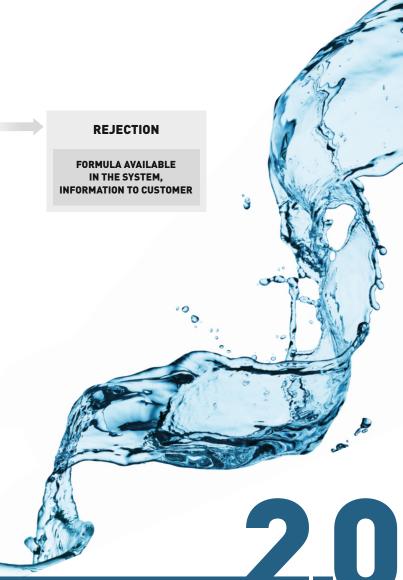
COLOR FOR FADE OUT

REQUEST VERIFICATION

MASTER CANNOT BE PROCURED

(NO COMPETITIVE FORMULA)

REQUEST TO APPLICANT TO SUBMIT MASTER (CAR MAKE & MODEL, CODE, MANUFACTURING YEAR)



COLOR MATCHING SUPPORT PROCEDURES MISMATCH BETWEEN FORMULA AND COLOR SAMPLE

FORMULA AND COLOR SAMPLE MISMATCH

REQUEST SUBMISSION THROUGH ONLINE PLATFORM

COLOR SAMPLE REFERENCE NUMBER, COLOR CODE, SYSTEM, CARCOLOR PROGRAM VERSION

ACCEPTANCE

COLOR FORMULA ADJUSTMENT
AND SUBMISSION OF CORRECTED FORMULA
TO CUSTOMER, BATCH NUMBER IS
TRANSFERRED TO QC

COLOR DATABASE UPDATED
WITH NEW FORMULA

NEW FORMULA REPLACES
OLD FORMULA IN DATABASE

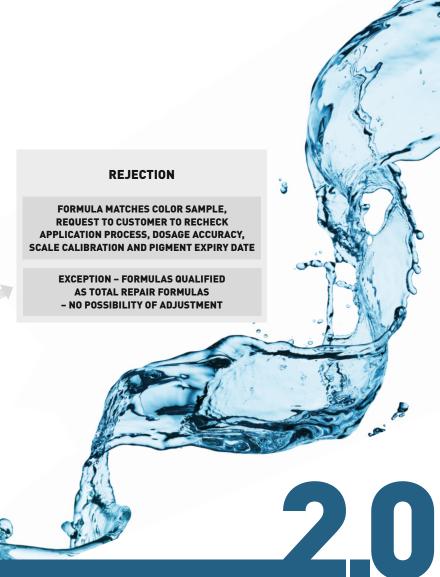
REQUEST FOR TEST PANEL SUBMISSION

TEST PANEL IS PREREQUISITE FOR PROCESSING THE CLAIM

REQUEST VERIFICATION

ONLY AFTER RECEPTION
OF TEST PANEL,
BATCH NUMBER IS REQUIRED





COLOR MATCHING SUPPORT PROCEDURES

NON-COLOR RELATED REQUEST

(CarColor, technical issues, pricing)



REQUEST SUBMISSION
THROUGH
ONLINE PLATFORM

WITHIN 1 BUSINESS DAY

REPLY WITH REFERENCE TO RELEVANT DEPARTMENT

